

## Media Release

Media Advisory

July 27, 2017

### Dial-a-Ride service changes launching August 1

**Newmarket** – Dial-a-Ride service changes will take effect on Tuesday, August 1, 2017.

Riders are encouraged to visit [yrt.ca/servicechanges](http://yrt.ca/servicechanges) to review changes that may affect their travel plans, including various seasonal and frequency adjustments.

Route highlights/service changes include:

- Customers must call at least 60 minutes in advance of their trip instead of 30 minutes
- [Small adjustments](#) to service hours for each Dial-a-Ride service
- Several routes (Route 10, 40, 41, 52; and 58) will be renamed

Dial-a-Ride is an on-request transit service for certain routes during select hours. Customers can call 60 minutes in advance and request to be picked up at a bus stop serviced by that route (the exception is Route 10 as there is no service south of Highway 7 and Weston Road during Dial-a-Ride hours on weekends). The phone number to request a pick up is posted at all bus stops serviced by Dial-a-Ride. Customers will be picked up at the bus stop in a YRT-marked accessible vehicle and can request to be dropped off at a stop serviced by that route.

Starting August 1, 2017, all forms of payment will be accepted on these Dial-a-Ride routes, including PRESTO, paper tickets and monthly passes, Pay app and exact cash.

For more information on planned service changes, major service alerts, news, travel tips and other relevant transit information, call 1-866-MOVE-YRT (668-3978), visit [yrt.ca](http://yrt.ca) or follow YRT/Viva on social media. You can also check out [talk2yrt.ca](http://talk2yrt.ca), a website where you can view questions and answers about YRT/Viva or submit your own questions.

The Regional Municipality of York consists of nine local cities and towns, and provides a variety of programs and services to 1.2 million residents, 50,000 businesses and 595,000 employees. More information about the Region's key service areas is available at [York.ca/regionalservices](http://York.ca/regionalservices)

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- 30 -

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